

**WMATA Request for Proposal RFP CQ17017 / CBM
Contractor Questions / WMATA Responses**

No.	Contractor's Questions	WMATA's Responses
1.	My company is MBE/DBE/SBE with the Maryland Department of Transportation, would this certification suffice?	MBE/DBE/SBE Certification does not apply to this solicitation. The only small business certification that would have an impact, on this requirement would be "Small Business & Local Preference Program (SBLLP)" certification. For more information, please visit https://www.wmata.com/about/business/procurement/dbe/index.cfm or email Office of Fair Practice, DBE & Compliance Office DBEHotline@wmata.com and for SBE Certification bvtoulson@wmata.com
2.	Is the scheduled attachment Schedule (5) financial statements and letter from banks regarding credit to be submitted with the bid or is that required only at the time of the Pre-award	Vendor to Submit with bid
3.	The requested attachment scheduled (6) subcontractors. If we were to be awarded the contract, we were planning to perform 100% of the contracted services. So, what do we need to provide in this case.	If not applicable please respond N/A
4.	How many bed bug incidents were reported on buses in a one year period?	In the past year, between 05/18/2016 – 04/28/2017 there have been 21 reported bed bug extermination requests out of 47 total pest requests for the fleet.
5.	Who is the incumbent contractor?	Please send information request to PARP@wmata.com
6.	Can you provide cost from the past year (s) service agreement.	Please send information request to PARP@wmata.com
7.	A cost to do an assessment. This is what companies do to set up a cost to do bedbug work. However the quotation is asking for a unit price for bedbugs. This must be a separate cost not a unit price as stated in the bid sheet.	Regarding assessment prior to servicing a bus with a bed bug complaint, once a bus is identified with a pest issue it is immediately out of service until the issue is rectified. The requested service will require the contractor to respond to events within a 24 hour period. Please see below Section 3.0 (D) Deliverables in the SOW "WMATA may request that the contractor perform corrective, special or emergency service(s) that are beyond routine service requests. The contractor shall respond to these exceptional circumstances and attend to the request within 24 hours of the service call. In the event, such service(s) cannot be completed within one working day, the contractor shall immediately notify their WMATA contact to indicate the anticipated completion date which shall not exceed 48 hours".

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8.	Most not all but some companies do not even do bedbug work due to court law suits.	Contractor must be able to exterminate all bugs according to the scope.
9.	Some companies use steam to do this type of work and any pest control company knows that. Therefore a unit price to do bed-bug work is insufficient in this bid.	Contractor must propose according to the price schedule.
10.	Dogs/Canine to bedbugs can be also used to do bedbug assessment simply putting a cost pest location to do bed-bug work.	<p>Contractor must propose according to the price schedule.</p> <p>Regarding assessment prior to servicing a bus with a bed bug complaint, once a bus is identified with a pest issue it is immediately out of service until the issue is rectified. The requested service will require the contractor to respond to events within a 24 hour period. Please see below Section 3.0 (D) Deliverables in the SOW.</p> <p>“WMATA may request that the contractor perform corrective, special or emergency service(s) that are beyond routine service requests. The contractor shall respond to these exceptional circumstances and attend to the request within 24 hours of the service call. In the event, such service(s) cannot be completed within one working day, the contractor shall immediately notify their WMATA contact to indicate the anticipated completion date which shall not exceed 48 hours”.</p>
11.	Why is there no pre-bid conference where all vendors are told the true cost to do this work? Now ants and roaches are okay to do a unit cost per bus	A <u>pre-proposal</u> conference would be used to explain or clarify complicated specifications and requirements (i.e. technical and contractual), <u>not cost</u> .
12.	There is also nothing in the bid to state what time of day this working being preformed. Please let all vendors have this also so we can bid a cost for after hours.	<p>According to the SOW, section 4.0 (D) - Performance and Acceptance criteria:</p> <p>All regular scheduled services shall be determined by the Authority.</p> <p>“Preventive maintenance shall be performed at night (midnight – 4AM) when the fleet is available for service. However, WMATA reserves the right to request services during day business hours”.</p>

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13.	<p>Is this work being done on normally business hours 8 – 5 pm during company hours working on this contract. If this work is not done during regular business hours then all vendors can quote a cost to do work during normal business hours 8-5pm. This cost goes up after normal business hours if work on this contract to spray buses, for example if the work is not done 8-5pm during normal business hours. Not done 8 – 5 pm which is normal industry standard so this must be clear to all vendors. There is a different cost if work to be done after 5:00 pm and WMATA should make sure all vendors should have the same information in the RFP this will make it fair and transparent to all vendors bidding on the contract.</p>	<p>According to the SOW, section 4.0 (D) - Performance and Acceptance criteria:</p> <p>All regular scheduled services shall be determined by the Authority.</p> <p>“Preventive maintenance shall be performed at night (midnight – 4AM) when the fleet is available for service. However, WMATA reserves the right to request services during day business hours”.</p> <p>According to the SOW, section 3.0 (D) – Deliverables –</p> <p>“WMATA may request that the contractor perform corrective, special or emergency service(s) that are beyond routine service requests. The contractor shall respond to these exceptional circumstances and attend to the request within 24 hours of the service call. In the event, such service(s) cannot be completed within one working day, the contractor shall immediately notify their WMATA contact to indicate the anticipated completion date which shall not exceed 48 hours”.</p> <p>Our requests for corrective, special or emergency service(s) will generally, but not always, be reported during business hours. The contractor will have 24 hours from the time of notification to attend to the request.</p>